

In order to provide you with better service, we store the information you use in your shopping and membership transactions in the database of www.merctuning.com. This practice will not only offer you convenience in your payments but also allow you to take advantage of many benefits. We inform you about which products are discounted, during which dates, and to what extent, through the email address you have shared with us, giving you the opportunity to shop before the discounted products run out of stock.

Within the scope of our privacy policy, none of your personal information used on our website is shared with any other person, institution, or organization. It remains solely in our site's database. Unless we receive a specific instruction from you, we do not use your personal information, including your phone numbers and email addresses, for any other commercial purpose, and we never sell it!

However, in the event that it is requested by official institutions, we may be obliged to disclose your information to official units only through official channels as required by law. This information sharing is done entirely in accordance with legal requirements.

If you make a payment with your credit card via www.merctuning.com, you agree to share information about your card, such as your credit card number, expiration date, and CVV2, with the banks we work with. We do not store the information about the credit card you use for payments in our data storage; we delete it after the transaction is completed. This way, it is not possible for third parties to learn your information.

We prevent any adverse situations in the online shopping you do through our website. The payment page you encounter after shopping is highly protected. This page is protected by an "SSL" certificate and simultaneously by "2D Secure" and "3D Secure" systems. We commit to keeping your information confidential except in cases of the sale of our company, partnership with another company, or transfer of the company.

You can address any issues related to www.merctuning.com by reaching us through our contact details below. Our customer representatives will provide you with all the necessary information as soon as possible.

Customer Service

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